

Openness - Scenario 4



Background: Liam is 23 years old, is deaf and communicates using sign language. He was recently inspired after he saw a video of a badminton player competing in the Deaflympics. He knows that there is a badminton club 15 minutes from his home.

Scenario:

He decided to send the club an email, expressing his interest in getting involved. The club secretary replied saying that “Unfortunately, none of our coaches can sign, so it will be too difficult to coach you”. She explains to Liam that he is welcome to come as a spectator whenever he wishes.



How open is the club's response?

What assumptions are being made here?

How could this club show more openness in the way they respond and support?